

- 1 An Inside Look at Contemporary PC
- 2 An Inside Look at Monitors
- 3 An Inside Look at Operating Systems and the Boot Process
- 4 Arranging the Preservice Checkout
- 5 Backup Guide
- 6 Batteries
- 7 BIOS
- 8 Busses
- 9 CD-ROM, CD-R, and CD-RW Drives
- 10 Chipsets
- 11 CMOS
- 12 Conflict Troubleshooting
- 13 CPU Identification and Troubleshooting
- 14 Data Recovery Techniques
- 15 Drive Adapters and RAID Basics
- 16 DVD Drives
- 17 Enhancing System Performance
- 18 Error Codes
- 19 Fans and Cooling Devices
- 20 Floppy and LS-120 Drives
- 21 Hard Drives
- 22 Joysticks and Game Ports
- 23 Keyboards
- 24 Memory Troubleshooting
- 25 Mice and Trackballs
- 26 Modems and Fax Cards
- 27 Monitor Troubleshooting
- 28 Motherboard Troubleshooting
- 29 Parallel Port Troubleshooting
- 30 Plug-and-Play Configuration and Troubleshooting
- 31 Power Protection
- 32 Power Supplies and Power Management
- 33 Removable Media Drives
- 34 SCSI Systems and Troubleshooting
- 35 Serial and Infrared Port Troubleshooting
- 36 Sound Boards
- 37 Video Adapters and Accelerators
- 38 Video Capture Cards
- 39 USB Troubleshooting
- 40 Windows 9x Me Issues
- A Using the Companion DiscThe following appendixes are on the accompanying CD
- B PC99 System Compliance Standards
- C PC Standards
- D Index of Filename Extensions
- E Standard ASCII Chart (0 to 127)
- F Windows 9x/Me Shortcut Keys

- G PC-related Related FAQs and Newsgroups
- H Preparing for A+
- I The DLS Technician's Certificate