- Preface p. XV
- 1 An Overview of Telecommunications p. 1
- Objectives p. 1
- Introduction p. 2
- What is Telecommunication? p. 2
- History of Telecommunications p. 3
- History of Telecommunications Technologies p. 3
- History of the Telecommunications Industry p. 6
- Telecommunications Networks p. 9
- Internet p. 11
- Classification of Data Networks p. 13
- Classification by Spatial Distance p. 13
- Classification by Topology p. 15
- Classification by Ownership p. 18
- Classification by Switching Technology p. 19
- Classification by Computing Model p. 21
- Classification by Type of Information p. 23
- Telecommunications Standards p. 24
- International Standards Organizations p. 24
- National Regulatory and Standards Organizations p. 27
- European Standards Organizations p. 28
- De facto Standards p. 29
- Challenges of Telecommunication Technologies p. 29
- Careers in Telecommunications p. 30
- Summary p. 31
- Review Questions p. 32
- 2 Electronics for Telecommunications p. 35
- Objectives p. 35
- Introduction p. 36
- Communications System Parameters p. 37
- Type of Information p. 37
- Bandwidth p. 37
- Broadband versus Baseband p. 39
- Synchronous versus Asynchronous p. 39
- Simplex, Half-Duplex, and Full-Duplex p. 40
- Serial versus Parallel p. 40
- Analog versus Digital p. 41
- Noise p. 46
- Modulation p. 51
- Fourier Theorem and Spectral Analysis p. 52
- Amplitude Modulation (AM) p. 53
- Frequency Modulation (FM) p. 53
- Phase Modulation (PM) p. 55
- Pulse Modulation p. 59

- Multiplexing p. 62
- Frequency Division Multiplexing (FDM) p. 63
- Time Division Multiplexing (TDM) p. 64
- Wavelength Division Multiplexing (WDM) p. 69
- Summary p. 71
- Review Questions p. 73
- 3 Transmission Media p. 75
- Objectives p. 75
- Introduction p. 76
- Copper Cables p. 76
- Coaxial Cable p. 76
- Unshielded Twisted Pair (UTP) p. 77
- Shielded Twisted Pair (STP) p. 79
- Attenuation in Copper Cables p. 80
- International Cabling Specifications p. 89
- Copper Versus Fiber p. 91
- Fiber-Optic Cables p. 92
- Fiber Construction and Types p. 92
- Light Propagation through Fiber p. 93
- Optical Sources and Detectors p. 99
- Construction of a Fiber-Optic Cable p. 99
- Joining Fibers p. 102
- Transmission Impairments in Fiber-Optic Cables p. 102
- Cabling Architecture p. 104
- Structured Wiring p. 105
- Cable Facilities Hardware p. 109
- Cable Installation p. 109
- Cable Tests p. 110
- Summary p. 111
- Review Questions p. 113
- 4 Voice Communications p. 115
- Objectives p. 115
- Introduction p. 116
- Public Telephone Network p. 116
- Switching Systems p. 118
- Telecom Infrastructure p. 119
- Telephone Cable Architecture p. 121
- Line Conditioning p. 125
- The Telephone p. 125
- Analog versus Digital Telephones p. 126
- Telephone Circuit and Speech Characteristics p. 129
- Outgoing Call p. 132
- Incoming Call p. 134
- Line Signaling p. 135

- Loop Start p. 135
- Ground Start p. 136
- Trunk Signaling p. 136
- Single Frequency (SF) p. 137
- EandM Signaling p. 138
- Common Channel Signaling p. 138
- Intelligent Network Services p. 140
- Caller Identification p. 141
- Automatic Call Distribution (ACD) for Businesses p. 142
- Voice Processing Systems for Businesses p. 143
- Business Telephone Systems p. 145
- Telephone Lines p. 146
- Private Branch Exchange (PBX) p. 150
- Centrex p. 151
- Virtual PBX Service p. 152
- Network Design Parameters p. 153
- Grade of Service p. 154
- Estimated Traffic p. 155
- Network Design p. 155
- Converged Networks p. 155
- Summary p. 156
- Review Questions p. 157
- 5 Wireless Communications p. 159
- Objectives p. 159
- Introduction p. 160
- Cellular Mobile Telephone System p. 160
- Cellular Topology p. 161
- Analog Versus Digital Access p. 162
- Analog Access p. 163
- Digital Access p. 164
- Wireless Applications and Products p. 170
- Wireless Lans (Wlans) p. 172
- Microwave LANS p. 174
- Radio LANS p. 176
- Infrared LANS p. 176
- Broadband Wireless Systems p. 177
- Satellite Communications p. 179
- Satellite Earth Station p. 181
- Geosynchronous Satellite (GEO) p. 184
- Low Earth Orbit (LEO) and Medium Earth Orbit (MEO) Satellites p. 185
- International Wireless Communications p. 189
- UMTS and IMT-2000 p. 190
- Global System for Mobile Communications (GSM) p. 190
- Summary p. 192

- Review Questions p. 193
- 6 Data Communications p. 195
- Objectives p. 195
- Introduction p. 196
- Evolution of Data Networks p. 196
- Open Systems Interconnect (OSI) Model p. 199
- Physical Layer p. 200
- Data Link Layer p. 200
- Network Layer p. 200
- Transport Layer p. 201
- Session Layer p. 201
- Presentation Layer p. 201
- Application Layer p. 201
- Character Codes p. 201
- ASCII p. 202
- Data Coding Methods p. 204
- Non-Return to Zero Level (NRZ-L) p. 204
- Bipolar Alternate Mark Inversions (Bipolar AMI) p. 205
- Bipolar with 8 Zero Substitution (B8ZS) p. 205
- Manchester Encoding p. 205
- 2 Binary 1 Quaternary p. 205
- Data Compression p. 206
- Run-Length Encoding p. 206
- Huffman Code p. 207
- Error Detection and Correction p. 207
- Parity Checking p. 208
- Longitudinal Redundancy Check (LRC) p. 209
- Hamming Code p. 210
- Cyclic Redundancy Check (CRC) p. 210
- Data Link Protocols p. 212
- High-Level Data Link Control (HDLC) p. 212
- OSI Model Implemented in LANs p. 213
- Client/Server p. 213
- Lan Access Method p. 214
- Token Passing p. 216
- Carrier Sense Multiple Access with Collision Detection (CSMA/CD) p. 217
- Lan Technologies p. 219
- Token Bus p. 219
- Token Ring p. 219
- Fiber Distributed Data Interface (FDDI) p. 220
- Ethernet p. 221
- Internetworking p. 227
- Repeaters p. 227
- Bridges p. 227

- Switches p. 229
- Routers p. 232
- Gateways p. 234
- Channel Service Unit (CSU)/Digital Service Unit (DSU) p. 234
- Trunking p. 234
- Summary p. 236
- Review Questions p. 237
- 7 Wide Area Network and Broadband Technologies p. 239
- Objectives p. 239
- Introduction p. 240
- Packet Switching Networks p. 240
- X.25 p. 241
- Frame Relay p. 242
- Advantages of Frame Relay p. 246
- Switched Multimegabit Data Service (SMDS) p. 246
- Integrated Services Digital Network (ISDN) p. 247
- Advantages and Disadvantages of ISDN p. 249
- Synchronous Optical Network (SONET) p. 251
- STS-1 Transmission Rate p. 252
- Advantages of SONET p. 253
- SONET Protocol p. 253
- STS-1 Frame Structure p. 255
- Asynchronous Transfer Mode (ATM) p. 256
- ATM Layer and Cell Format p. 257
- ATM and QoS p. 259
- Advantages of ATM p. 259
- Drawbacks of ATM p. 261
- ATM Standards p. 262
- Gigabit Ethernet versus ATM in LAN Backbone p. 263
- Packet Over SONET (PoS) p. 264
- Dynamic Synchronous Transfer Mode (DTM) p. 266
- Residential or Small Business Access Technologies p. 268
- Digital Subscriber Line (DSL) p. 268
- Cable Modems (CMs) p. 270
- ATM-Passive Optical Network (ATM-PON) p. 271
- Summary p. 272
- Review Questions p. 275
- 8 Internet and Converged Networks p. 277
- Objectives p. 277
- Introduction p. 278
- TCP/IP Model p. 278
- Transmission Control Protocol (TCP) p. 280
- User Datagram Protocol (UDP) p. 280
- Internet Protocol (IP) p. 281

- IP Version 4 (IPv4) Addressing p. 281
- IP Version 6 (IPv6) p. 287
- TCP/IP-based Applications and Standards p. 288
- TCP Via Satellite p. 290
- Internet 2 (12) p. 291
- SNA Versus TCP/IP p. 292
- Virtual Private Network (VPN) p. 293
- VPN Protocols p. 294
- Intranet and Extranet p. 296
- Converged Networks p. 298
- Voice Over IP (VoIP) p. 301
- PSTN and IP Internetworking p. 301
- VoIP Protocols p. 303
- VoIP Call Process p. 304
- IP QoS p. 305
- Voice Over Frame Relay (VoFR) p. 305
- Voice Over ATM p. 306
- Summary p. 307
- Review Questions p. 308
- 9 Network Management p. 311
- Objectives p. 311
- Introduction p. 312
- Policy Management p. 313
- Evaluation of Network Hardware and Software p. 313
- Network Hardware p. 313
- Network Software p. 316
- Network Administration and Maintenance p. 324
- Network Security p. 328
- Security Threats p. 328
- Security Policy p. 330
- Security Measures p. 331
- Security Provisions in a VPN p. 336
- Configuration Management p. 338
- Network Applications and Services p. 340
- Network Attached Storage (NAS) p. 340
- Network Application Software p. 340
- Directory Services p. 342
- Telecommunications Management Network p. 343
- Summary p. 344
- Review Questions p. 346
- 10 Telecom Policy and Business Contracts p. 349
- Objectives p. 349
- Introduction p. 350
- Telecommunications Act of 1996 p. 351

- Infrastructure for a Timely Deployment of Advanced Services p. 353
- The Promotion of Competition p. 355
- Universal Availability of Advanced Services p. 358
- Regulation on Electronic Documents p. 359
- Global Perspective p. 360
- Intellectual Property p. 360
- Global Intellectual Property Law p. 362
- Telecom Policy Impact on Businesses p. 362
- Global Market Competitiveness p. 363
- Electronic Commerce p. 363
- Service Level Agreement (SLA) p. 366
- Need for a SLA p. 366
- Selecting a Service Provider p. 367
- Application Performance Evaluation p. 368
- Network Performance Evaluation p. 368
- SLA Clauses p. 369
- SLA Negotiation p. 371
- SLA Monitoring Tools p. 372
- Implementing an SLA p. 373
- Total Cost of Ownership (TCO) p. 374
- Cost/Benefit Analysis p. 374
- Net Value p. 376
- TCO Applications p. 377
- Summary p. 377
- Review Questions p. 379
- Acronyms p. 381
- Glossary p. 389
- Index p. 415