

- The relationship and impact of project skills: introduction and authors' mission statement
- benchmarking - the technical core of TQM
- the impact of personnel skills on company culture and bottom line
- Costy and schedule baselines: estimating keys - establishing a realistic baseline (typical and standard schedules)
- value management; economic evaluation in the process industries
- keys to controlling and reducing environmental costs
- Project control: contracting - front-end risks (key